

# Sustainability in Leadership

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## BACKGROUND

- **Who?** SwimSafe Pool Management
- **Where?** Grandview, Ohio
- **Mission:** “to create an unmatched experience for our customers, employees and community through safety, honesty, training, customer service and innovation.”
- This company offers personalized pool management strategies for every costumer — great for costumers who want to implement specific sustainability initiatives
- I applied in 2019 and was then offered the position after explaining my major and passion for sustainability




The Grandview Heights Municipal Pool

## ON THE JOB

- Manage chemical and water levels manually in pump room
- Maintain safety protocols
- Keep facility clean and tidy




- Manage lifeguards, patrons, and office assistants
  - React to any injuries, drownings, or emergencies with care and composure
  - Keep everyone happy!
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- Our pool received the **Pool of the Month Award** in July! 
  - I was acknowledged by the Director of Parks and Rec for my leadership

## REFLECTION

- I want to continue leading and managing groups of people after my undergrad
- I plan on receiving a graduate degree in an environmental field somewhere out west
- I will likely *not* work in the pool industry – I want to work in a more environmentally-focused field with more voice
- After this experience, I realized I am great at managing people, but I do not like managing a large, difficult costumer base



## Recommendations -

- Ask questions!! Any and all questions will help get your bearings
- Talk to everyone you come across – establish connections
- Be kind always. 

## THINGS I LEARNED THE HARD WAY

- People will question my authority and direction because I am young
- Staying calm is not always easy, but is the best reaction possible
- A pool is much more work than they told me
- A job that depends on one manager will weigh on me – learn keep work at work!
- Not everyone cares about being nice to our planet and I shouldn't try to force them to

## HIGHLIGHTS

- I learned I loved working with high school students
- I made some of the greatest memories with the best staff I've ever worked with
- I was given the opportunity to make big decisions that hopefully helped our environment!  



The greatest staff



The other manager, Aj and me

